

RESEARCH CREDITS

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RESEARCH AND DOCUMENTATION TEAM

Leanne Bird - project manager (txOom workshops)
Steve Boxer - research (Trajets)
Pam Harling Challis -research (Trajets/txOom))
John Chapman -photography (Future Physical)
Roz Chesher - video (Future Physical)
Michael Heap - video (Future Physical)
Debbi Lander - direction (case studies)
Claire Elliott - statistics (Future Physical)
Nat Muller / FO.am - research (txOom)
Pui Shan Ng - video (Future Physical)
Armand Terruli - video (Future Physical)

RESEARCH PARTICIPANTS

Case Study Artists and Developers
Creative User Workshop participants
Future Physical event audiences and online users

Creative User Day [\(note6\)](#) Presenters

Sophia Lycouris and Yacov Sharir (Intelligent City),
Marie Claude and Martin Kusch (Kondition Pluriel),
Xin Wei, Pam Challis Harling (txOom),
Thecla Schiphorst (Whisper)
Suzan Kozel (Trajets)



REPORT CONTENT ACKNOWLEDGEMENTS

The contents of this report summarise a diversity of primary research and documentation sources including:

- >>> *User Research Reports commissioned from Steve Boxer, Pam Harling Challis and Nat Muller on specific Case Studies.*
- >>> *Text documentation of the Creative User Day presentations and debate*
- >>> *Text transcripts of group discussions with Creative User workshop participants*
- >>> *Text transcripts of Vox Pop Interviews with Future Physical Event Audiences*
- >>> *Questionnaire data from Future Physical Event audiences and Online users*
- >>> *Video documentation of user experiences*

Section: Role of the User:

Role-shifting and Role-casting concepts:
Pam Challis Harling, Critical Writing Report, Trajets and txOom.

Section: User Analysis:

Learning Styles analysis and references to applying educational models for looking and making:
Pam Challis Harling, Critical Writing Report, Trajets and txOom.

Section: User Analysis:

Future Directives for Creative Use:
strategy development by Future Physical Ltd

Charts Design: Yuzo Ishiyama

The Creative User Report and DVD is funded by Future Physical and NESTA.

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